



A MESSAGE FROM PRESIDENT & CEO **ANDY KOHLBERG**

March 18, 2020

A Message From President & CEO Andy Kohlberg:

At Kisco Senior Living, the health of our residents and associates is our first priority. We are working around the clock to ensure we do our part to help reduce the spread of the Coronavirus (COVID-19) and share the latest information with you as it becomes available. We have deep experience in time tested flu and infection mitigation protocols. We are closely monitoring and implementing COVID-19 prevention guidelines and recommendations by the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), and complying with local, state and federal guidelines and ordinances.

At all of our communities, we have taken additional measures and implemented more stringent controls to help safeguard the well-being of residents and associates. We are restricting all visitors, monitoring and screening all residents and associates for COVID-19 symptoms, increasing disinfection of high-touch and high-traffic areas, and instituting social distancing best practices, particularly at wellness activities and in the dining room. If you have a loved one at a Kisco community, we encourage and support “virtual” visits from family and friends.

I strongly believe that Kisco Senior Living is well positioned to help address this crisis as we have an experienced management team with the strength, courage and sound judgement to manage through this unprecedented crisis. I'm also extremely proud of and grateful for the incredibly compassionate and dedicated community associates that provide tremendous care and services to residents on a daily basis. We will get through this uncertain time together.

Be safe and healthy,

Andy Kohlberg
President & CEO