



A MESSAGE FROM THE EXECUTIVE DIRECTOR

MATT TOWLER
EXECUTIVE DIRECTOR

Dear Woodland Terrace Residents, Families, and Associates,

For the past year as we've introduced operational changes in response to the Covid-19 pandemic, we've worked hard to stay informed, to follow the science, and to ensure that we stay aligned with state, local, and federal guidance. All of our decisions continue to be influenced by a commitment to balance the safety of our residents and associates while balancing quality of life considerations.

We are excited announce that we will have vaccinated over 99% of our residents and many of our associates. This high vaccination rate gives us the confidence to begin reopening our community. During the month of April, we will reopen many areas of our community including: Dining, Activities/Programs, the Fitness Center, the Pool, and community Transportation. These exciting changes will allow our residents to begin resuming some of their favorite regular daily activities.

Even with these exciting "re-opening" changes, we continue to stay proactive to keep our community safe. We continue to provide weekly industry leading COVID testing for our residents and associates. This testing is in excess of any state or federally mandated protocols. This frequent testing with the high vaccination rate allows us to make safe decisions around our "re-opening" plans. We, of course, will adjust our protocols and operations in the instances of positive cases.

Even with the high vaccination rate, we must continue to follow the safety pillars to keep our community safe. Mask wearing is still required throughout our community. Frequent hand washing, appropriate distancing, and constant communication about symptoms are still very important measures for us to follow.

Visitation opportunities have increased for family members. All visitors will continue to be screened upon arrival by our staff. However, those family members that can provide documentation of being "fully vaccinated" are allowed regular access to the community. Family members that have not been vaccinated can participate in our free weekly testing program to make scheduled visits with their loved ones.

Thank you for all of your support throughout this experience. We will continue to stay informed and our promise to you is that we will continue to be fully transparent during the pandemic. In the instances that we have positive cases, we will provide separate and direct communication to all residents, families, and associates with vital information.

Please reach out if you have any additional questions about Woodland Terrace and our industry leading protocols.

Sincerely,
Matt Towler, Executive Director
Woodland Terrace