

Welcome to your new home here at
'Ilima at Leihano!

Ms. Fox
Ms. Ofilas

Transportation Services

All transportation requests must be made
at least 24 hours in advance.
Any other requests will be based upon availability
and subject to a nonscheduled
transportation fee.

-Medical Appointments-

Transportation begins at 9 AM
Appointments prior to 9:00 am must be approved.
Driver must be back in community by 4 PM

Mondays : Honolulu
Tuesdays : Central
Thursdays : Leeward

-Errands-

In the Kapolei Area Only!

Wednesdays : 8:30 AM - 12:30 PM
Fridays : 10:00 AM - 2:00 PM

-Bus Rides-

Bus Excursions on Mondays & Fridays are on a
first come first serve basis.
The sign-up sheet will be put out at our front desk
the afternoon before the drive.
We ask that you please meet in the cafe area 15
minutes before departure time to allow time for
loading.

'Ilima at Leihano
739 Leihano Street
Kapolei, HI 96707



739 Leihano Street Kapolei, Hawai'i 96707 | 808.674.8022

KA LEO O 'ILIMA

September 2025



Resident & Associate Survey Kick Off Party!



Introducing OUR MANAGEMENT TEAM

Mark Tsuda - Executive Director
Valerie Rickard - Hospitality Services & Human Resources
Maribelle Agustin - Care Services Director
Kylee Maneja - Sales Director
Ethel Caguiat - Life Enrichment Director
Liann Hamamoto-O'Reilly - Dining Services Director
Chevelle Nakagawa - Environmental Services Director

Directors Message

Dear Residents,

As we move into the heart of hurricane season (June through November), I want to take a moment to remind you of the steps we have in place to keep our community safe and operating during power interruptions. Our emergency generator automatically activates any time island power is lost. This backup system ensures that our elevators, communications systems, computer systems, and kitchen equipment remain fully functional—so we can continue to serve meals and stay connected.

While the generator does not provide power for air conditioning or for lights/outlets inside apartments, each apartment is equipped with a battery-operated flashlight that will automatically turn on when the power goes out. We encourage you to make sure your flashlight is accessible and in working condition at all times.

I'd also like to thank each of you for participating in our annual **Resident Survey** where 93% of you responded...THANK YOU! We have not received the results (scores and comments) as yet but will share them with you shortly.

In addition, we conducted our annual **Associate Survey** to which 98% of our associates responded. We use the survey results to measure team engagement and workplace satisfaction. Having a motivated and fulfilled team directly impacts the care and service we provide, so we are proud of their contributions and are committed to supporting their continued growth.

Thank you for your ongoing partnership as we work together to make our community the very best place to live. I appreciate your feedback, your resilience during storm season, and your trust in us.

Mahalo Nui Loa!
Mark Tsuda
Executive Director

Sales Corner

Aloha Residents and Friends,

Happy September! This year is moving very quickly. Mahalo to everyone who came to the Sales “Chocolate Tasting”, and we hope you enjoyed your sweet treat...seven to be exact :)

This past month, we had a couple of resident referrals who decided to join Ilima’s waitlist! Once your friend or loved one moves into Ilima, the resident who referred will receive a \$5,000 rent credit. Please continue to tell your friends about Ilima!

Finally, look for any sales activities on the weekly calendar and invite a family member or friend to join you. The more the merrier!

Sincerely,

Kylee Maneja

Connections at 'Ilima

HEIRLOOM MEMORY CARE

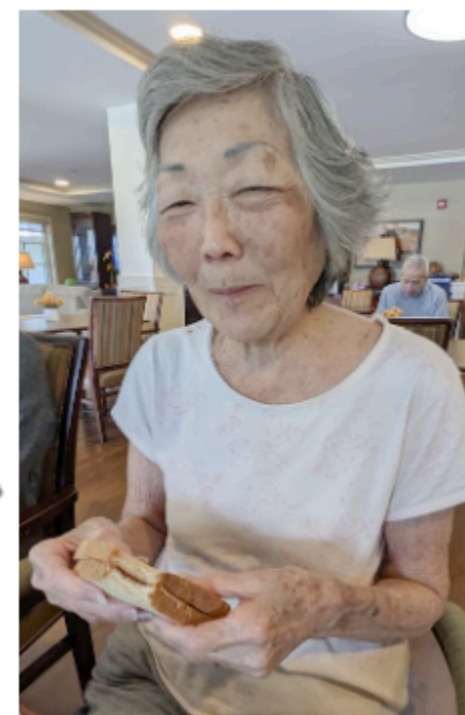


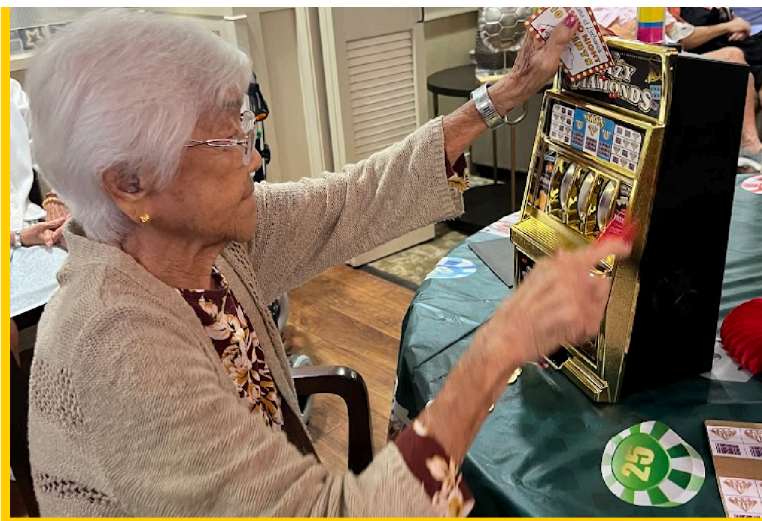
Here at 'Ilima at Leihano, we would like to introduce our **Heirloom Memory Care** program. This program is used to focus on our resident's abilities and not their limitations with a dignified approach. We strive to empower our residents and create meaningful days to engage with one another.

Here, we have Dianelle presenting both entrees to our resident & writing her order, giving her an option.

PEANUT BUTTER AND JELLY SANDWICH

Our residents loved their afternoon snack of peanut butter with strawberry jam.





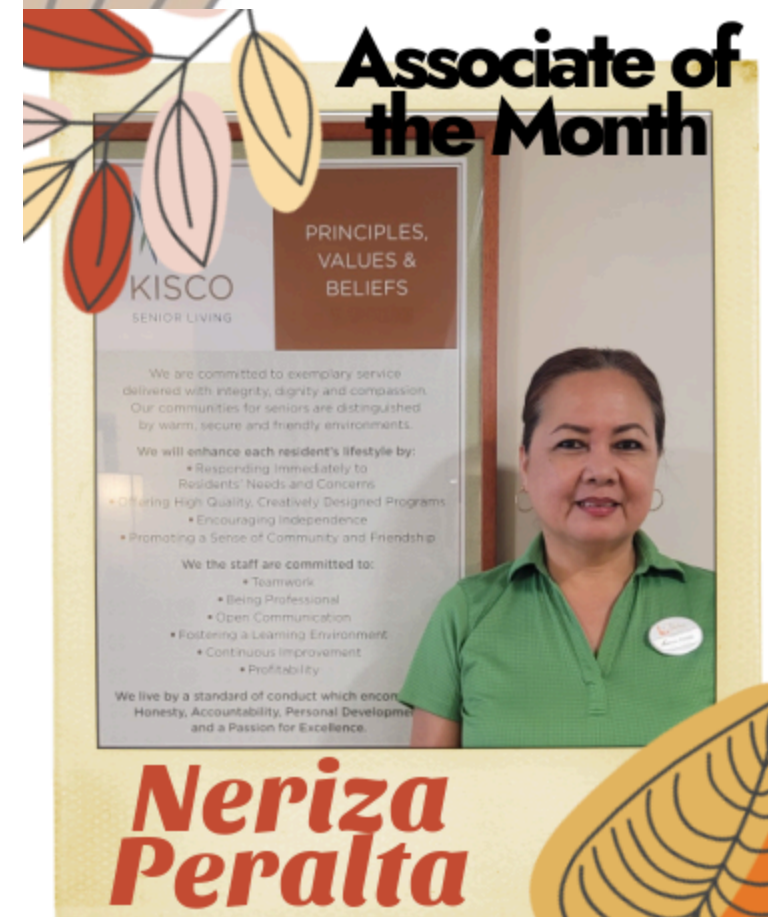
Happy Birthday! September Happenings

Edward M. - 09/02
Jean I. - 09/03
Karen M. - 09/23
Sadamu N. - 9/29

Andrew E. - 09/03
Chuck J. - 09/11
Dora P. - 09/28

9/4 - Bobby Baniaga Performance
9/9 - Roy, Ron, and Brad Performance
9/11 - Richard Cantohos Music Performance
9/16 - Hagemi-Kai/Chibariyo Performance
9/23 - Town Hall Meeting For All Residents
9/24 - Na Wahine O'Ka Hula Performance
9/29 - Living Waters Music Performance

We would like to wish all of our September celebrants a Happy Birthday!
Please join us on September 26 for our Happy Hour / Birthday Bash Celebration!



Congratulations to our associate of the month, Neriza Peralta!

Neriza is a Resident Assistant in our Heirloom at 'Ilima. Neriza takes pride in what she does & takes great care of our residents. She's also well at communicating with our associates in the community & responds quickly to our resident's needs. She has great vibes with people & that is something to look forward to in our day! We're so happy to have you a part of our 'Ilima ohana.



Congratulations to our moms-to-be, Elaine & Janiece!

Resident & Associate Survey Week



Breakfast for Associates



Ice Cream Sundae



Cereal Bar



Pool Party Kick-Off



Associate Raffle



Pizza Party



Resident Survey



Spirit Week - Twins Day



Resident Raffle

